

MAGGIE'S BIG GIVE CHRISTMAS CHALLENGE FAQS

When is the Big Give Christmas Challenge this year?

The 2025 Big Give Christmas Challenge runs from midday on Tuesday 2 December to midday on Tuesday 9 December. Only donations made during this timeframe are eligible to be doubled from the match funding pot.

Where do I make my donation?

To be matched, donations must be made via the [Big Give Christmas Challenge website here](#). You will only be able to donate there between midday Tuesday 2 December 2025 to midday on Tuesday 9 December 2025.

What methods can I use to make my donation?

The Big Give Christmas Challenge website accepts the following card types:

- Mastercard
- Visa
- Maestro
- Switch
- Solo
- Delta
- American Express
- CAF Bank
- Business cards displaying the Mastercard logo

Can I Gift Aid my donation?

Yes, if you are a UK taxpayer and your donation qualifies for Gift Aid you will be able to select this during the donation process.

Will the Big Give Christmas Challenge website charge any fees on my donation?

Yes, the website charges:

- EU Visa and MasterCard donations = 1.5% of donation amount (without Gift Aid) + 20p + VAT
- Non EU and American Express donations = 3.2% of donation amount (without Gift Aid) + 20p + 3% of Gift Aid + VAT

You can find out more about [the Big Give fees here](#).



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When making your donation, you will also be asked if you would like to make a voluntary contribution to support the running of the platform. If you would prefer not to, select 'other' from the drop down menu and type '0'.

What will show up on my bank statement?

You will see "The Big Give MAGGIES" on your bank statement.

How is my donation doubled?

A matched funding pot has been built by kind supporters of Maggie's which is used to double your donation.

What happens if I donate after the match funding pot has run out?

You can still make a donation, even if the match funding pot has run out. In fact, we would encourage you to do so – even though your donation won't be doubled, it will still add to the total raised and support anyone affected by cancer in London and the surrounding areas.

How will my donation be used?

Your kind donation will go directly to our four Maggie's centres in London which provide free support to anyone with cancer and their friends and family. If you would like to visit any of our Maggie's centres to see the impact of your donation, please get in touch at the email below.

What if I have trouble using the Big Give Christmas Challenge platform?

If you have any difficulties using the platform, please email london.centres@maggies.org.